

**SOCIAL  
FUTURES**

**RECOVERY  
CONNECT**

## Partnerships



**Reconstruction  
Authority**



**DIOCESE OF  
LISMORE**

[Learn more about  
partnership >>](#)



**Australian  
Red Cross**

**Uniting**



**Revenue**

### LOCAL

- Footprints Carefinder
- Lions Club
- Mend to Make Do
- Neilens Property Conveyancing
- North Coast Community Housing
- Northern Rivers Community Gateway
- NSW Property Conveyancers
- Resilient Lismore
- Salvation Army
- St Vincent de Paul
- The Diocese of Lismore

### STATE

- Homes NSW
- Link To Home
- Mission Australia
- NSW Reconstruction Authority
- Open Minds
- Pod Villages
- Resilient Homes Program
- Resilient Lands Program
- Revenue NSW
- Safe Haven
- Social Futures – local area coordinators (NDIS)
- Social Futures – Connecting Home
- Social Futures – Resilient Kids Healing Hub
- Uniting

### NATIONAL

- Australian Human Rights Commission
- Baptist Care
- Camplify
- Care finder services
- Centrelink
- Deloitte Touch Tomatsu
- Disaster Relief
- Disaster Response
- GIVIT
- headspace
- Head to Health
- John Lyngs Group
- Legal Aid
- Red Cross
- Salvation Army Public Works

**40** Partnership  
organisations

## Partnerships

Collaborative efforts form the backbone of Recovery Connect's success in building resilient, responsive communities capable of navigating post-disaster challenges.

### PARTNERSHIPS

#### Recovery support services

- Uniting
- Red Cross
- Resilient Lismore

#### Local entities

- Footprints
- Carefinder
- Resilient Lismore
- Catholic Diocese

#### State organisations

- Link to Home
- Homes NSW
- Legal Aid

#### National Agencies

- Headspace
- Head to Health
- Camplify

### AID

Legal and  
insurance advice

Temporary  
accommodation

Mortgage relief

Disaster  
payments

Mental health  
support

Furniture, food,  
and clothes

### RESULTS

Scalable and transferable program logic that  
strengthens disaster resilience in affected communities.

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## Events

**"Social Futures always shows up."**

*Lismore City Council*

Murwillumbah  
Kinship Festival

Stronger Together  
Flood Anniversary

Lismore  
Tinnie Army Mural

Kingscliff  
Walk on Country

Lismore  
Disaster Summit

Casino Primex

Lismore  
Youth Ready Fest

## Collaboration

### Door knocking campaign

Recovery Connect collaborated with Resilient Lismore, Council Recovery Officers, Red Cross and Uniting to organise a door knock in the flood impacted areas of Lismore.

**Outcomes:**

- Community members were informed of all available and appropriate supports
- Key trust was gained from community members
- Crucial insights were gained on what was required for the recovery of the city



## Collaboration



### **Strengthening community leadership**

Recovery Connect has collaborated with North Coast Community Housing and Uniting (who are managing the POD sites) in Pottsville, Kingscliff, Brunswick Heads and Wollongbar.

The Recovery Connect team gained insights into the difficulties for village staff to be a property manager and support person in the same role.

Assisting village staff to support residents has aided recovery and generated multiple referrals to the Recovery Connect service.



### **Engaging with volunteer organisations**

Recovery Connect has collaborated with the Northern Rivers Healing Hub, a network of Indigenous and non-Indigenous community members and professionals who have created a healing space to support recovery that is grounded in trauma-informed and regulates practices of First Nations people.

Recovery Connect is supporting its operation on a fortnightly basis, holding space for participants at the healing hub as they work through their flood recovery.

This is supporting referrals to the Recovery Connect service and allowing the Healing Hub to continue its operation with its limited funding.

## Partnerships



The Australian Human Rights Commission utilises Recovery Connect's local knowledge to develop a framework enhancing disaster response in Australia. The program also cultivated trust among flood-affected residents, facilitating engagement with key government bodies.

Financial backing from partners like the Diocese of Lismore allowed for significant relief measures, including \$2,000 payments to over 290 households for mortgages and rents, while Resilient Lismore's grassroots involvement ensured community trust and effective support pathways.

The Lions Club, Carers NSW, and Wahroonga Foundation yielded tangible support, such as household grants, scholarships for educational costs, and property evaluations aiding insurance claims.

Collaboration extends to national partners like GivIT and Red Cross, who helped secure essential goods and services for participants in need.

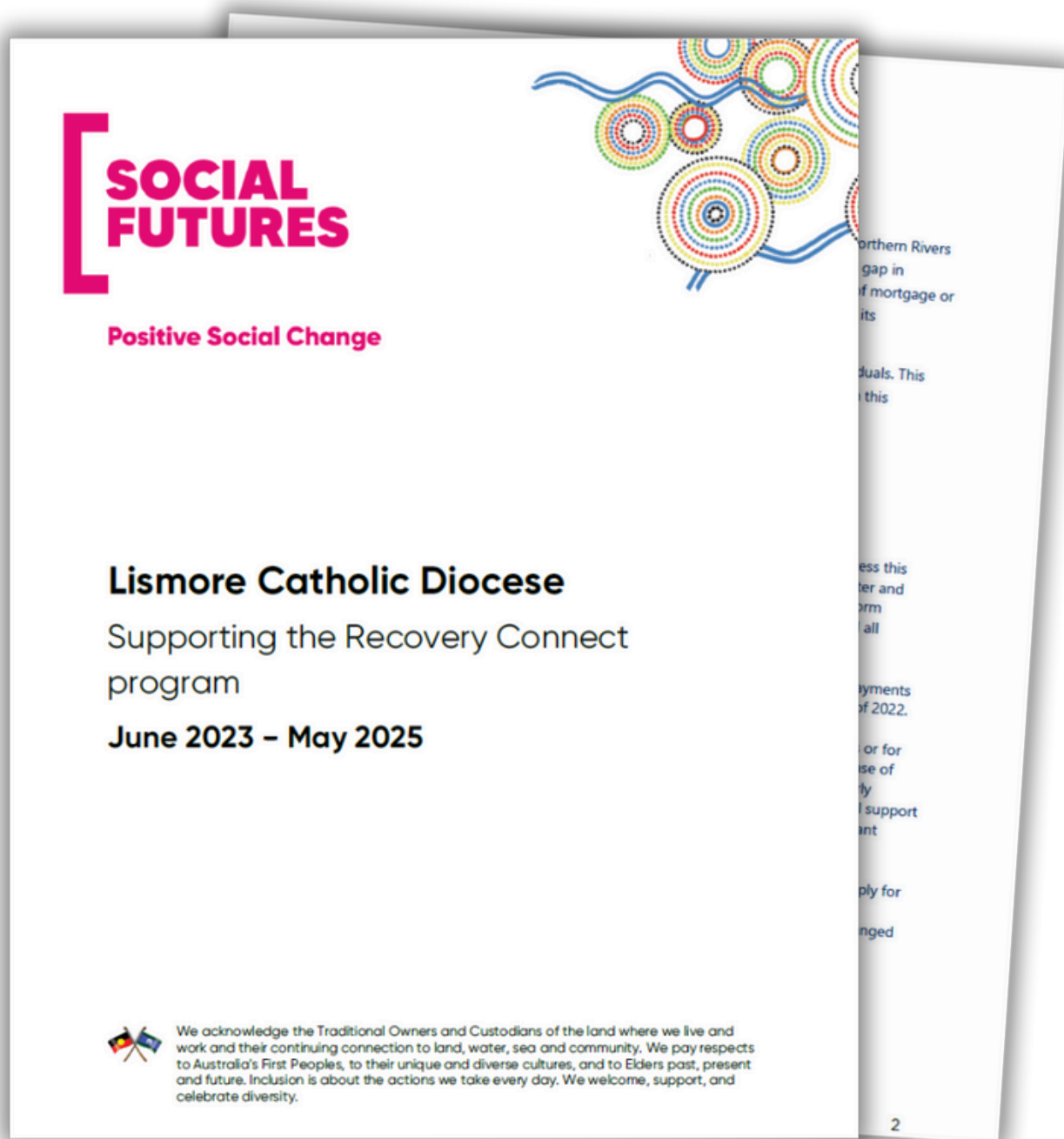


**Recovery Connect exemplifies how strategic partnerships and a commitment to community-driven solutions can cultivate resilience and provide critical support in times of crisis, ensuring communities receive the necessary resources and assistance for recovery and beyond.**

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## Partnerships



**Read report**

